



**Letter of Protest**  
**in Docket \* 2011 - 47 - WS**

\* Required Fields

Date: \* May 25, 2011

**Protestant Information:**

Name \* Maple Grove of Lexington HOA

Mailing Address \* 400 Regent Park Court Suite 100

City, State Zip \* Greenville, SC 29607 Phone \* 864 277 4507 ext.7

E-mail

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

I am a water customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "1-20" water system, am a "Water Distribution Only" customer.

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

- Lost water expense should not be covered by customers, leaves little incentive for CWS to decrease this amount
- Pass-through mechanism be changed in the new rate structure that customers should only be billed for the gallons W. Col. water that pass through my meter and only at the rate that W. Col. charges CWS
- The percent of increase that CWS is asking is not fair and justified, I have not seen any capital improvements in my neighborhood and understand that CWS has consolidated services, should justify less staff and expenses
- The current rate is one of the highest in the state, we do not have a choice of who we get our water from, leaving us little option in receiving a necessity of life
- Distribution only customers should not have the same costs go into their base facilities charge and commodity charge as non-distribution only customers

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***  
(This section should be completed.)

no